



Environments For Science™

June 17, 2022

To our valued customers,

Baker is committed to providing the safest, best performing products for you and your work. This commitment extends to our work with suppliers and the manufacturing resources we employ to support our customers. While we design our products to last, we are committed to developing even more sustainable solutions that increase technology, efficiency, and performance.

As cabinets age and supply chains have become increasingly stressed, it is becoming more challenging for us to support parts from obsolete product lines. In fact, many of our suppliers no longer provide certain parts critical to the operation of these aging cabinets; in some cases, the production equipment used to manufacture certain components are often no longer in operation. As a result, we can no longer provide support to the following Baker Products, the majority of which are well over 20 years old.

- VBM
- B315
- B4000
- B6000
- B40
- B60
- B40A
- B60A
- B40-112
- B60-112
- B40A-112
- B60A-112
- DS400
- 4TX
- 6TX
- BC-4
- BC-6
- NCB4
- NCB6
- NCB-B
- NCB-C
- CVF
- UVF
- SC-4TX
- SC-6TX
- SG250
- SG400
- SG600

While obsolete, we will endeavor to support the following SterilGARD models, as long as purchased parts (from our suppliers) are available to us:

- SG403 & SG603
- SG403A & SG603A

Please note that we are not able to supply fabricated panels and/or purchased components that are NOT currently utilized within our existing SterilGARD models. We will, however, continue to support any EdgeGARD model, provided replacement parts are still available from our suppliers and/or they are utilized within our current EdgeGARD product line. Replacement parts for these will also be subject to the lead time made available to us by our supplier, at the time of inquiry, and/or the capacity we have available to us on our machines.

Finally, please be aware that we have discontinued the ChemGARD Fume Hood Product Line; all associated models will no longer be manufactured by Baker. This has been replaced by the Air Sentry Fume Hood from LabCrafters, Inc. Baker will continue to support the ChemGARD products for a period of 5 additional years from the date of this memo. Service and Support for any installation of an Air Sentry Fume Hood will be handled by LabCrafters.

At Baker, we strive to provide our customers with best in class, industry leading support that you can count on. If you have any questions, please feel free to contact Technical Support at (800) 992-2537, ext 498.

Best Regards,

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