

University of Pennsylvania - Water Damage Response

Description of Event	Responding Group	Special Training Required	Charge	Notification
<p>Clean Water or Sewage event. - Walls, ceilings and porous materials (carpet, furniture) are not effected. Example - toilet overflow effecting a single area. (Generally small-scale 1 room event.)</p>	Housekeeping	None	Standard	None
<p>Clean water or Sewage event - limited walls, ceilings and or porous materials effected. Example - toilet overflow that has impacted the ceiling of the area below or extended beyond the bathroom and contaminated carpeting in an adjacent area.(Generally 1-2 rooms)</p>	Housekeeping	Yes	Standard after EHRS assessment and FS contracts for removal of contaminated materials. New carpet cleaning methodology if clean water.	EHRS, FRES, Zone Manager, Risk Management & FES if life safety systems effected.
<p>Clean water or Sewage event - Standing water and/or major impacts to walls, ceilings and or porous materials. (Multiple rooms/large area - catastrophic event such as a flood or large pipe failure.</p>	Contractor. Possible housekeeping follow-up.	Yes	Standard after EHRS assessment and FS contracts for removal of contaminated materials. New carpet cleaning methodology if clean water.	EHRS, FRES, Zone Manager, Risk Management, FES

Primary Emergency Restoration Contractor :

Belfor Exton PA (vendor that is most familiar with campus)
 Contact: Victor Defilippis
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